

Fax on Demand: Reinventing Fax

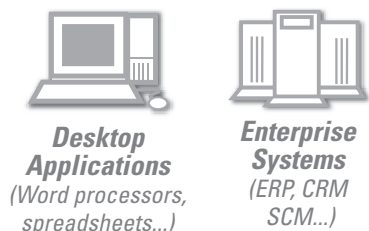
Streamline business processes with automated fax delivery and simplify your communications infrastructure

The Esker DeliveryWare Fax on Demand service solution automatically faxes business documents directly from your enterprise and desktop applications through outsourced fax service providers that offer highly efficient and cost-effective fax processing services. With Fax on Demand you can eliminate fax machines, fax boards, equipment maintenance, dedicated fax lines, and telephony charges. Faxing directly from business applications is as simple for users as printing a document or sending an email.

Fax on Demand is part of the Esker on Demand delivery services that also includes Mail on Demand and Email on Demand.

AUTOMATED, INTEGRATED, AND SIMPLIFIED FAX

A large proportion of business communication is still conducted through fax, which usually means manually printing and faxing individual documents. Sending faxes electronically to an outsourced fax service provider for processing and distribution provides a flexible, simple, reliable, and seamless solution:



- **Flexible faxing capacity** is available as required, providing a robust solution that can be implemented for individuals, departments, divisions, or entire enterprises. On demand faxing has no traffic restrictions. Peak faxing such as end-of-month invoice batches are easily handled.
- **Simplify your infrastructure** by eliminating telephony investments:
 - No PBX upgrades
 - No additional dedicated telephone lines
 - No fax boards or modems
 - No maintenance costs
- **Guaranteed 24/7 delivery** with multiple redundant backup systems that ensure no downtime or delivery failures
- **Seamless integration** with existing desktop and enterprise applications ensures that Fax on Demand is easy to implement and easy to use. Fax on Demand is quickly installed with no custom programming, no disruption of existing business processes, and no changes to existing file formats.



MAXIMIZE FLEXIBILITY WITH ESKER DELIVERYWARE

Fax on Demand uses Esker DeliveryWare to directly and seamlessly integrate with leading enterprise applications including ERP, CRM, SCM, and others. There is no need to modify existing systems or processes. Esker DeliveryWare automatically retrieves raw data directly from core business applications and then formats the documents according to customized business rules. The documents are delivered electronically, using recipient-specific intelligent routing rules, to an outsourced fax service for optimized production and distribution.

[more](#)



FAX ON DEMAND ALWAYS COSTS LESS

Flexible pay-as-you-go payment options allow you to only pay for what you use on a per fax basis, providing complete cost predictability and control. Whatever capacity you require and no matter how you calculate the costs and savings, Fax on Demand always works out less expensive than internal fax:

- **Enable automated faxing** directly from enterprise applications — as easily as printing documents or sending email
- **Eliminate workflow interruptions and manual handling costs** associated with manual printing, faxing, and waiting for confirmation
- Equipment purchase (printers, fax machines, fax boards) and maintenance costs and ongoing materials costs of ink and paper are **reduced significantly**
- Telephony costs for line installation and rental and ongoing costs of fax calls **are eliminated**
- There is **no need to pay** for mostly unused extra peak capacity through more dedicated fax lines and more equipment
- There are **no internal maintenance costs** and **no external maintenance fees**

Fax on Demand also provides a solid document communication foundation with additional e-document opportunities for delivery through email and Mail on Demand (an external, outsourced mailroom that provides fast, high-quality, cost-effective mail processing services).

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